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implementing a company wide strategy to incorporate what are often viewed as disruptive technologies. These technologies are sometimes associated with significant and extremely rapid change in some cases with even the replacement of established business models Many of these technologies have been deployed in unison by leading edge companies acting as the catalyst for significant process change and people skills enhancement The Handbook of Research on Digital Transformation Industry Use Cases and the Impact of Disruptive Technologies examines the phenomenon of digital transformation and the impact of disruptive technologies through the lens of industry case studies where different combinations of these new technologies have been deployed and incorporated into enterprise IT and business strategies Covering topics including chatbot implementation multinational companies cloud computing internet of things artificial intelligence big data and analytics immersive technologies and social media this book is essential for senior management IT managers technologists computer scientists cybersecurity analysts academicians researchers IT consultancies professors and students **Bots** Nick Monaco, Samuel Woolley, 2022-05-10 Bots automated software applications programmed to perform tasks online have become a feature of our everyday lives from helping us navigate online systems to assisting us with online shopping Yet despite enabling internet users bots are increasingly associated with disinformation and concerning political intervention In this ground breaking book Monaco and Woolley offer the first comprehensive overview of the history of bots tracing their varied applications throughout the past sixty years and bringing to light the astounding influence these computer programs have had on how humans understand reality communicate with each other and wield power Drawing upon the authors decade of experience in the field this book examines the role bots play in politics social life business and artificial intelligence Despite bots being a fundamental part of the web since the early 1990s the authors reveal how the socially oriented ones continue to play an integral role in online communication globally especially as our daily lives become increasingly automated This timely book is essential reading for students and scholars in Media and Communication Studies Sociology Politics and Computer Science as well as general readers with an interest in technology and public affairs PC Marketing Tourism and Hospitality Richard George, 2025-04-09 This second edition of this comprehensive AI.,1999 textbook explores the fundamental principles of marketing applied to tourism and hospitality businesses placing special emphasis on SMEs in the international tourism industry It includes examples from a wide range of destinations from emerging markets to high income countries Taking a comprehensive approach the book covers the whole spectrum of tourism and hospitality marketing including destination marketing marketing research consumer behaviour responsible tourism marketing and digital and social media marketing Practical in focus it gives students the tools techniques and underlying theory required to design and implement successful tourism marketing plans Written in an accessible and user friendly style this entire industry textbook includes case studies drawing on the author's experience and real life examples Revised and expanded throughout it covers Advances in AI robotics and automation Digital marketing electronic customer

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