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NATIONAL PERFORMANCE REVIEW

Businesslike Government Lessons Learned From Americas Best Companies National Performance Review

Christopher Pollitt, Geert Bouckaert



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Businesslike Government Albert Gore,1998-06 New Public Management Kathleen McLaughlin,Ewan

Ferlie,Stephen Osborne P,2005-07-08 The UK has played a pivotal role in the development of New Public Management NPM This book offers an original comprehensive and multidisciplinary analysis of the impact of the New Public Management in the UK and situates these analyses in a broader comparative perspective Its chapters consider competing typologies of NPM issues of professionalism within NPM debates on social exclusion and equity the role of different research approaches in evaluating NPM the evolving nature of NPM and impact of modernisation evaluations of NPM in mainland Europe North America Africa and the developing World Australia and Pacific Asia Leading authorities from around the world present evaluations of current thinking in NPM and highlight the challenges which will shape future development and research approaches New Public Management presents a timely and constructive overview of the nature and impact of the NPM and offers important lessons for public management across the world **Public Management Reform** Christopher Pollitt,Geert

Bouckaert,2017-06-30 Since the third edition of this authoritative volume most of Western Europe and North America have entered an era of austerity which has pervasive effects on programmes of public management reform Even in Australasia extensive measures of fiscal restraint have been implemented In this fourth edition the basic structure of the book has been retained but there has been a line by line rewriting including the addition of extensive analyses and information about the impacts of austerity Many new sources are cited and there is a new exploration of the interactions between austerity and the major paradigms of reform NPM the Neo Weberian State and New Public Governance The existing strengths of the previous editions have been retained while vital new material on developments since the Global Economic Crisis has been added This remains the most authoritative comprehensive widely cited academic text on public management reform in Europe North America and Australasia *Illusions of Prosperity* Joel Blau,2001-05-03 Faith in the free market the idea that for instance profit seeking managed care companies will improve the health care delivery system has become a basic tenet of public policy debate But as Joel Blau demonstrates in this eye opening book so called free market programs have been a dismal failure heightening inequality lowering the median standard of living and steadily eroding the quality of our social and political life In *Illusions of Prosperity* Blau launches a far reaching assault on idea that the market knows best Blau writes that while the share of the national income held by the bottom four fifths of the population the poor and broad middle class combined has continued to decline the top fifth gained 97 percent of the increase in total household income between 1979 and 1994 Few experiments Blau comments yield such clear outcomes Although many had hoped to benefit from the new market economy this affluent fifth is the only segment of the population that truly has Blau looks at recent reforms in NAFTA education job training welfare and much more showing that the new social policies have made matters worse because reforms that rely on the market can t compensate for the market s deficiencies Instead he calls for a stronger more caring

government to counter the debilitating effects of the market and he urges the development of the broadest possible political alliances to ensure economic security Sure to raise controversy Illusions of Prosperity turns today s conventional wisdom inside out making a profound case for the importance of a strong government in a world where markets do not have all the answers *Milestone Documents of American Leaders* Paul Finkelman,2009 The second title in the ground breaking Milestone Document series this new set pairs primary source texts with expert analysis by esteemed historians Milestone Documents of American Leaders features important full text sources written by presidents jurists legislators and other influential people who helped shape the nation **The Public Manager** ,1998 **Businesslike Government** Al Gore,1997 Illustrated with cartoon strips from the popular Dilbert series this book by V P Al Gore examines lessons learned from examining successful American businesses in the effort to reinvent the U S gov t Drawing from input at the Summit Conf on Reinventing Gov t and dozens of meetings with top executives and management experts this handbook details key principles and achievements that can be applied to practices of the Fed gov t Includes providing service to the taxpayer as a customer of the gov t unleashing the creative power of gov t employees cutting waste and red tape technology and effective regulators in partnership with industry and more The New Public Leadership Challenge Stephen Brookes,Keith Grint,2010-05-13 This book offers a new insight into leadership in the public sector It describes public leadership as a form of collective leadership in which leaders from a range of public private and voluntary organizations share a common aim in improving the life of communities It examines the current focus on public service reform and highlights the impact that performance targets have had on leadership The importance of the role of the individual leader is acknowledged but it argues that this role is not to provide the answers but to ask intelligent questions in tackling wicked issues that undermine well being The book explores the experience of reform across the sector and sets some tough challenges for government public institutions and their leaders It will be of benefit to all who are interested in what the future holds for public services and prompts a different way of thinking about leadership The Quality Movement and Organization Theory Robert E. Cole,W. Richard Scott,2000 The Quality Movement and Organizational Theory provides a framework within which organization theorists may learn from reflect upon and contribute to the development of new approaches to organizational change and improvement The book includes contributions by researchers who have been at the forefront of assessing new quality approaches how they work and the conditions under which they are effective It also draws upon other organizational scholars who reflect on current efforts and findings in an effort to better link them to existing knowledge The book bridges the world of theory and practice making academics aware of recent developments to improve organizational performance and exploring ways in which these efforts both contribute to and challenge current theories Practitioners will profit from the concerns and insights of organizational scholars **Government Executive** ,1998 *Recent Acquisitions* Ohio State University. College of Law. Library,1998 Building the Virtual State Jane E. Fountain,2001-08 They must answer questions regarding costs

and maintenance of Internet portals and at the same time assure citizens that their privacy will be protected

Administrative Renewal Ronald C. Moe, 2003-05 In *Administrative Renewal* the periodic efforts to reorganize the executive branch during the 20th century are examined and analyzed Receiving special attention are the landmark commissions such as the Hoover Commissions of mid century to determine how they influenced the t **Managing Martians** Donna Shirley, 1999-06 Now in paperback the extraordinary story of a woman s lifelong quest to get to Mars and of the team behind the space robot that captured the world s imagination 8 page photo insert Good Governance, Democratic Societies and Globalization Surendra Munshi, Biju Paul Abraham, 2004-03-20 This book discusses good governance in democratic societies in the context of globalisation from a cross cultural perspective India and the European Union democratic unions representing old histories rich cultures and new aspirations are viewed comparatively in order to assess what they can learn from each other **The Global Public Management Revolution** Donald F. Kettl, 2005-07-29 Table of contents **Quasi Government Organizations** Kevin R. Kosar, James F. Turbane, 2009 Excerpted from reports of the Congressional Research Service Dead Center James MacGregor Burns, Georgia Jones Sorenson, 1999 The authors examine the leadership style of Bill Clinton and offer a forceful challenge to the strategy of centrism Jacket **Signal**, 1997 **Public Administration In Africa** Ladipo Adamolekun, 1999-07-15 Public Administration in Africa addresses the main topics in the discipline including governance context and reorientation of government decentralization and intergovernmental relations public financial management human resources management and accountability and transparency The book reviews the experience of specific African countries including a discussion of the main strengths and weaknesses of each national public administration system The first part comprises ten chapters focused on the main issues in Public Administration and the second part comprises eleven chapters devoted to selected country studies Countries discussed are Benin Botswana Cote d Ivoire Ethiopia Ghana Malawi Nigeria South Africa Tanzania Uganda and Zimbabwe

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