

# WORKFLOW OF AI CHATBOTS



# How To Ai Customer Support Bot Tips

**Minjie Lin**



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**The AI Revolution in Customer Service and Support** Ross Smith, Mayte Cubino, Emily McKeon, 2024-07-16 In the rapidly evolving AI landscape customer service and support professionals find themselves in a prime position to take advantage of this innovative technology to drive customer success The *AI Revolution in Customer Service and Support* is a practical guide for professionals who want to harness the power of generative AI within their organizations to create more powerful customer and employee experiences This book is designed to equip you with the knowledge and confidence to embrace the AI revolution and integrate the technology such as large language models LLMs machine learning predictive analytics and gamified learning into the customer experience Start your journey toward leveraging this technology effectively to optimize

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**Role of Explainable Artificial Intelligence in E-Commerce** Loveleen Gaur,Ajith

Abraham,2024-04-25 The technological boom has provided consumers with endless choices removing the hindrance of time and place Understanding the dynamic and competitive business environment marketers know they need to reinforce indestructible customer experience with the support of algorithmic configurations to minimize human intrusion World Wide Web WWW and online marketing have changed the way of conducting business with artificial intelligence AI business houses can furnish a customized experience to fulfil the perceived expectation of the customer Artificial intelligence bridges the gap between business and prospective clients provides enormous amounts of information prompts grievance redressal system and further complements the client s preference The opportunities online marketing offers with the blend of artificial intelligence tools like chatbots recommenders virtual assistance and interactive voice recognition create improved brand awareness better customer relationshipmarketing and personalized product modification Explainable AI provides the subsequent arena of human machine collaboration which will complement and support marketers and people so that they can make better faster and more accurate decisions According to PwC s report on Explainable AI XAI AI will have 15 7 trillion of opportunity by 2030 However as AI tools become more advanced more computations are done in a black box that humans can hardly comprehend But the rise of AI in business for actionable insights also poses the following questions How can marketers know and trust the reasoning behind why an AI system is making recommendations for action What are the root causes and steering factors Thus transparency trust and a good understanding of expected business outcomes are increasingly demanded

**Introduction to Information Systems** James A. O'Brien,2000 This work examines a five level framework that is used to describe the stages of information systems development It has been revised to reflect the movement towards enterprise wide business and looks at the major topics covered in a first course **PC AI.** ,1999

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The Century Dictionary and Cyclopedia: Dictionary William Dwight

Whitney,Benjamin Eli Smith,1897

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