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## Boost Efficiency with AI: 7 Automation Tips for Customer Service



# Affordable Ai Customer Support Bot Tips For American Readers

**Joacim Rocklöv**



## **Affordable Ai Customer Support Bot Tips For American Readers:**

Generative AI in Higher Education Cecilia Ka Yuk Chan, Tom Colloton, 2024-03-21 Chan and Colloton's book is one of the first to provide a comprehensive examination of the use and impact of ChatGPT and Generative AI GenAI in higher education. Since November 2022 every conversation in higher education has involved ChatGPT and its impact on all aspects of teaching and learning. The book explores the necessity of AI literacy tailored to professional contexts, assesses the strengths and weaknesses of incorporating ChatGPT in curriculum design, and delves into the transformation of assessment methods in the GenAI era. The authors introduce the Six Assessment Redesign Pivotal Strategies (SARPS) and an AI Assessment Integration Framework encouraging a learner-centric assessment model. The necessity for well-crafted AI educational policies is explored, as well as a blueprint for policy formulation in academic institutions. Technical enthusiasts are catered to with a deep dive into the mechanics behind GenAI, from the history of neural networks to the latest advances and applications of GenAI technologies. With an eye on the future of AI in education, this book will appeal to educators, students, and scholars interested in the wider societal implications and the transformative role of GenAI in pedagogy and research. The Open Access version of this book is available at [www.taylorfrancis.com](http://www.taylorfrancis.com) and has been made available under a Creative Commons Attribution Non-Commercial No Derivatives CC BY-NC-ND 4.0 license.

**ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING AND MARKETING MANAGEMENT** James Seligman, 2018-09-20. **OBJECTIVES** The book's objectives provide a full delivery of information on the fields of artificial intelligence (AI) and machine learning (ML) to educators, students, and practitioners of marketing. By explaining AI and ML terminology and its applications, including marketing, the book is designed to inform and educate. Marketing use of AI and ML has exploded in recent decades as marketers have seen the considerable benefits of these two technologies. It is understood and explained that AI deals with intelligent behaviour by machines rather than natural intelligence found in humans and animals; it is the machine mimicking cognitive functions that humans associate with the mind in learning, expression, and problem solving, and much more.

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