

CRISIS INTERVENTION AND COUNSELING BY TELEPHONE

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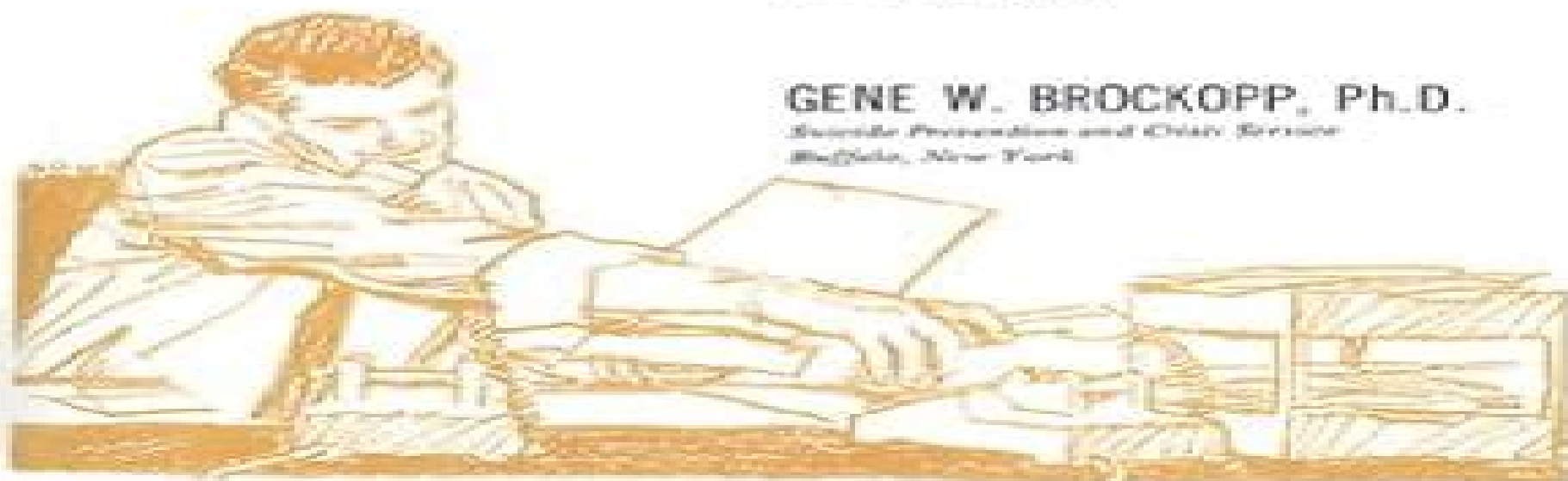
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Crisis Intervention And Counseling By Telephone

David Lester, James R. Rogers



Crisis Intervention And Counseling By Telephone:

Crisis Intervention and Counseling by Telephone David Lester, Gene W. Brockopp, 1973 CRISIS INTERVENTION AND COUNSELING BY TELEPHONE AND THE INTERNET David Lester, James R. Rogers, 2012-11-01 This book will further stimulate interest and discussion of the telephone and the Internet as a mode of treatment. In this extensively revised third edition a practical framework for providing immediate problem solving assistance by telephone to persons in crisis is provided. Several new chapters have been added and several chapters have been updated and rewritten. The text offers specific techniques to deal with out of control situations with the highly important initial steps to protect the caller, the crisis worker and the community. The scope of the book includes an overview of counseling by telephone, how to effectively manage crises, how to be supportive verbally and nonverbally, how to accurately assess situations and how to help create a sense of stability. Part I discusses the varieties of telephone services while Part II covers crisis intervention and counseling including telephone therapy, active listening, cognitive therapy, approaches, transactional analysis and learned helplessness approaches as well as Gestalt therapy approaches. Part III discusses a variety of problem callers: the obscene caller, the chronic caller, the silent caller, the nuisance caller and the one counselor caller. A new section, Part IV, Special Topics, includes valuable information on dealing with adolescents, war veterans, rural communities, the elderly and individuals with disabilities on campus. Part V offers a look at contact beyond the telephone including crisis intervention by e-mail and letter. Part VI views the roles of telephone counselors such as the mental health professional, the nonprofessional crisis worker, selecting telephone counselors and training crisis workers. Finally, Part VII summarizes and evaluates today's telephone counseling services. This unique and up-to-date book serves as a comprehensive tool for those setting up telephone and Internet counseling services and those in charge of centers already operating, especially in training and supervising those on the front lines, the crisis interveners. **Crisis Intervention and Counseling by Telephone** David Lester, Gene W. Brockopp, 1976-01-01 A practical framework for providing immediate problem solving assistance by telephone to persons in crisis. Offers specific techniques to deal with out of control situations with the crisis worker and the community. **The Use of Telephone Therapy as a Short-term Crisis-intervention Counseling Technique in a Community Mental Health Center** Benito Perri, 1971 Crisis Intervention and Counseling and Counseling by Telephone, 1973 *Suicide Prevention and Crisis Intervention Telephone Counseling* Marin Suicide Prevention Center, 1980* **Crisis Intervention on the Campus** Fred Edward Davis, 1970 *Crisis Intervention*, 1977 *Verbal Interaction in Telephone Counseling Sessions in a Crisis Intervention Center Training Program* Dorothy Cobb LeMole, 1922-, 1974 **Crisis Intervention** Karl A. Slaikeu, 1990

I Theoretical Considerations 1 Introduction 2 Crisis Theory A General Framework 3 Developmental Life Crises 4 Situational Life Crisis II Intervention Strategies 5 A Comprehensive Model for Crisis Intervention 6 First Order Intervention Psychological First Aid 7 Psychological First Aid Case Examples 8 Second Order Intervention Multimodal Crisis Therapy 9

Multimodal Crisis Therapy Case Examples III Service Delivery Systems 10 Crisis Intervention by Clergy 11 Crisis Intervention by Attorneys and Legal Assistants 12 Crisis Intervention by Police 13 Crisis Intervention by Health Professionals 14 Crisis Intervention in Hospital Emergency Rooms 15 Crisis Intervention with the Chronically Mentally Ill 16 Crisis Intervention by Telephone 17 Crisis Intervention in the Schools 18 Crisis Intervention on the Job in the Office IV Training and Research 19 Training I Psychological First Aid 20 Training II Crisis Therapy 21 A Model for Crisis Intervention Research

Crisis Counseling Howard W. Stone, 1976 Ministers both clergy and lay are often the first recourse for people in crisis and people expect them to navigate through emergency tragedy disaster loss Often these persons are paralyzed and they expect help to get in motion again Crisis Counseling is written for persons who seek to provide such assistance whether as ministers or hotline volunteers or pastoral counselors Here Howard W Stone unites the historic skills of pastoral care and counseling with the recent methods of crisis intervention from the fields of psychology and psychotherapy The insights of marriage and family systems also have been incorporated into this book even though crisis intervention arose out of individual psychotherapeutic theory and practice This thoroughly revised book includes new material on suicide working with the family of Alzheimer patients crisis counseling by telephone intervention in volatile or hazardous situations and the minister's personal safety *The CONTACT Telephone Ministry* J. William Lamb, Robert E. Larson, CONTACT Teleministries USA., 1975 BEHAVIORAL GUIDE TO PERSONALITY DISORDERS (DSM-5) Douglas H. Ruben, 2015-11-03 Behavioral Guide to Personality Disorders is the first behaviorally based reference guide on Personality Disorders and their applicability in vocational therapeutic and other rehabilitation service agencies Chapters cover each personality disorder from a learning theory perspective the Do's and Don'ts on how to manage personality types in service delivery systems called personality management and predictors of each personality disorder for vocational therapeutic and rehabilitation outcomes The objective of the book is simply to provide practical and ready to use clinical information for practitioners and advanced students facing the high demand for triage and treatment decisions It helps the paraprofessional and professional measurably identify individual behavior problems in clients and consumers and predict their trajectory of outcome success or failure under certain circumstances or when provided a litany of rehabilitation services The text also culls from evidence based research and application to ensure the viability and acceptability of the analysis For simplicity of reading and rapid reading comprehension the design of this book is called a PowerPoint book It allows for self paced learning with PowerPoint graphic visual reminders embedded in the text with study questions listed afterwards Like some predecessors this guide offers a return to the behavioral framework to understand the intricacies of psychopathology It explains the behavioral underpinnings of each personality disorder both to debunk mythical reasons or reifications distorting the etiologies and to advance a more respectful scientific outlook on personality disorders With this resource professionals in the allied health fields can more confidently predict the outcome success or failure of individuals with personality disorders who receive mental health

treatment vocational rehabilitation or other allied health services **Resources in Education** ,1977 **The Use of Alternative Modes for Communication in Psychotherapy** David Lester,1977 **Talking to Strangers** Gary Gumpert,Sandra L. Fish,1990 The book analyzes the transnational information industry in its total scope and subsectors including a discssion of such topics as concentration ratio profitability growth internationalization and interlocks The implications of converging interests between information and financial industries are discussed in view of the need for a new international order *The Corsini Encyclopedia of Psychology, Volume 4* Irving B. Weiner,W. Edward Craighead,2010-01-19 Psychologists researchers teachers and students need complete and comprehensive information in the fields of psychology and behavioral science The Corsini Encyclopedia of Psychology Volume Four has been the reference of choice for almost three decades This indispensable resource is updated and expanded to include much new material It uniquely and effectively blends psychology and behavioral science The Fourth Edition features over 1 200 entries complete coverage of DSM disorders and a bibliography of over 10 000 citations Readers will benefit from up to date and authoritative coverage of every major area of psychology Psychotherapy Supervision Allen K. Hess,Kathryn D. Hess,Tanya H. Hess,2008-11-14 If you re seeking a comprehensive current and accessible guide to psychotherapy supervision consult Psychotherapy Supervision Theory Research and Practice 2nd Edition the anticipated revision of the original best seller Understand theory models of supervision therapy specific advice procedures special populations research professional and intercultural concerns and power relations unique to the supervisory relationship Written by experienced supervisors the in depth information in this book is clear and comprehensive and it will prepare you to be able to work with a variety of clients in a multiplicity of environments **Crisis Intervention** Kenneth France,2007 Crisis Intervention is an essential tool for crisis therapy programs Kenneth France details appropriate interventions for individuals in a variety of crisis situations including rape and crime victims natural disaster and terrorist attack victims persons struggling with domestic and relational issues those involved in police incidents and hostage situations as well as suicidal clients and survivors of suicide victims France highlights the importance of appropriate training for crisis workers and discusses the various methods that are most effective to ensure efficiency and to prevent bu *Crisis Counseling* Eugene C. Kennedy,1981

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