

In Depth Ai Customer Support Bot Guide For Men

Akhil Mittal

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AI in Customer Service: Transforming Customer Experience for the Digital Age Dizzy Davidson, 2024-08-26 Are you struggling to fully understand how AI can revolutionize your customer service Are you looking for ways to enhance customer interactions and boost satisfaction Look no further AI in Customer Service Transforming Customer Experience for the Digital Age is your ultimate guide to harnessing the power of AI to elevate your customer service game This book provides a comprehensive overview of how AI technologies can be integrated into customer service operations to deliver exceptional experiences Benefits of Reading This Book Unlock the potential of AI to automate and streamline customer support Learn how to personalize customer interactions using AI driven insights Discover tools and techniques for sentiment analysis and predictive analytics Implement AI powered chatbots and virtual assistants to provide 24 7 support Enhance security with AI based fraud detection systems Expand your reach with multilingual support capabilities This book is packed with practical examples case studies and actionable strategies that will help you understand and apply AI concepts effectively Whether you re a business owner customer service manager or tech enthusiast this book offers valuable insights to stay ahead in the digital age Why This Book is a Must Read Comprehensive Coverage From chatbots to predictive analytics this book covers all essential AI applications in customer service Real World Examples to Learn from successful implementations and case studies Actionable Insights to Get practical tips and strategies to apply AI concepts in your business Future Proof Your Skills to Stay updated with the latest trends and technologies in AI Don t miss out on the opportunity to transform your customer service with AI Get your copy of AI in Customer Service Transforming Customer Experience for the Digital Age today and start reaping the benefits of cutting edge technology Become knowledgeable about AI and lead your business into the future Bullet Points 24 7 AI Powered Support Personalized Customer Interactions Sentiment Analysis Tools Predictive Analytics for Proactive Support Voice and Virtual Assistants Self Service Portals Fraud Detection Systems Multilingual Support Get this book now to unlock the full potential of AI in customer service and transform your customer experience for the digital age Become an AI savvy leader and drive your business to new heights Getting Started with Chatbots Akhil Mittal, 2019-09-20 A complete guide to build a better Chatbots DESCRIPTION This book makes you familiar with the concept of the chatbot It explains what chatbot is how does a chatbot work and what exactly is the need for a chatbot in today s era It focuses on creating a bot using Amazon's Lex service and getting the bot deployed on Facebook messenger for live chatting This book will train you on how to create a chatbot using Google's Dialogflow and test the bot in Dialogflow console It also demonstrates how to create a custom chatbot using Microsoft s bot framework and enable the webhooks in Dialogflow and return the response from the custom bot to Dialogflow intents as a fulfilment response KEY FEATURES Concept of artificial intelligence AI and machine learning How AI is involved in creating chatbots What are chatbots Chatbot development Live chatting Create chatbot with technologies such as Amazon Lex Google Dialogflow AWS Lambda Microsoft Bot Framework

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ML as well We expect the book to demystify these technologies to the learners in a reader friendly manner without using too much of jargon egging them to take the next step to develop a passion to follow and leverage these trends for their productivity and enhance their quality of life What will you learn From this book you will get a very good idea about the various agents of automation like IOT Robots Chatbots and Robotic Process Automation Drones and Autonomous cars Why do we use these machines Where do we use them Where do we find their applications What are the components that go into making of these machines High level knowledge on how we can build them and what are the advantages disadvantages risks and appropriate way to limit these risks Who this book is for This book is for all the students and those passionate to get a fundamental knowledge on various aspects of Disruptive technologies prevalent today like IOT AI ML Blockchain and Automation Engineering students CXOs in organizations Government officials Digital natives and the young generation of technology enthusiasts will find this book extremely interesting and informative Table of contents1 Introduction to Automated Personal Assistants Past Present The Future 2 Disruptive models led by digitization 3 Machine Learning and Artificial Intelligence The languages of Automation 4 Internet Of Things Industry 4 0 And Factories Of Tomorrow 5 Robots 6 Robotic Process Automation 7 Drones8 Chatbots Voice Assistants9 Autonomous Cars10 Artificial Intelligence Automation Gone Wrong11 Blockchain The New Generation Tool for Cybersecurity12 Blockchain As A Protector of The Agents of Automation 13 Summary and Conclusion 14 CHAPTER WISE QUESTIONS 15 GLOSSARY AGENTS OF AUTOMATION About the authorDeepika Mhttp linkedin com in deepika2019Deepika is CCNA CCNP CCIE certified Computer Engineering graduate from VIT University Vellore and a Cybersecurity professional with over 4 years experience in Networking Cybersecurity from Cisco She is an MBA in General Management with specialization in Finance Marketing and Analytics Trained in R Python from the Asia School of Business Kuala Lumpur in collaboration with MIT Sloan She is a R3 Corda certified Blockchain and Distributed Ledger Technology Evangelist She is a scholarship candidate from Stanford GSB for their Entrepreneur development program Stanford IGNITE Vijay K Cuddapahhttp linkedin com in vijay kumar 0706858With master s in business management and B Sc in Computer Science is responsible for Technology Functional Development and Strategic Planning in IOT AI Analytics organizations He has 10 years experience in project development deployment and delivery Experience in multiple areas with emphasis on Analytics Machine Learning Information Technology and Consultancy related Services He is passionate about Drones and diverse technologies ranging from Analytics Machine Learning Simulation Automation Tools development and Application Development across different verticals He has significant experience in research methodology design conducting large scale surveys and analysis Amitendra Srivastavahttp linkedin com in amitendra srivastava a5007844Amitendra holds a post graduate diploma in business administration from ISCS Pune He has more than 14 years of rich corporate experience in training delivery and analytics product development He has worked with HDFC Bank Redwood Associates and Analytics Training Institute He is extremely passionate about Analytics Statistical concepts Deep Learning AI

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