Al in customer service automation



Customer service chatbots for common questions



Customer self-service chatbots



Machine learning for tailoring customer experience



Support ticket organization



Competitor review assessment



Multilingual queries



Automating agent action recommendations



Machine learning for inventory management



Using Al-generated content in agent responses



Opinion mining



Wait time monitoring

Step By Step Ai Customer Support Bot For Beginners For Seniors

Manoj Kumar Tiwari, Madhu Ranjan Kumar, Rofin T. M., Rony Mitra

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