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Customer service chatbots for common questions



Customer self-service chatbots



Machine learning for tailoring customer experience



Support ticket organization



Competitor review assessment



Multilingual queries



Automating agent action recommendations



Machine learning for inventory management



Using Al-generated content in agent responses



Opinion mining



Wait time monitoring

What Are Ai Customer Support Bot Guide For Men

Daxton Stewart, Daxton R. Stewart

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replacing a lot of activities hitherto have been carried out by humans From airports to call centers shop floors in the factory to accounting and finance departments in large businesses we are finding increasing applications of AI ML led automation Most of the time the autonomous machines we interact with or work with like the Robots Drones and Self driving cars evoke awe inspiration perplexity at the same time They seem to be the tools only used by the most technology empowered organizations and technology geeks The effort of this book is to go under the veil of all these automation agents explain their benefits and expose the way they work by leveraging hardware and software powered by AI ML as well We expect the book to demystify these technologies to the learners in a reader friendly manner without using too much of jargon egging them to take the next step to develop a passion to follow and leverage these trends for their productivity and enhance their quality of life What will you learn From this book you will get a very good idea about the various agents of automation like IOT Robots Chatbots and Robotic Process Automation Drones and Autonomous cars Why do we use these machines Where do we use them Where do we find their applications What are the components that go into making of these machines High level knowledge on how we can build them and what are the advantages disadvantages risks and appropriate way to limit these risks Who this book is for This book is for all the students and those passionate to get a fundamental knowledge on various aspects of Disruptive technologies prevalent today like IOT AI ML Blockchain and Automation Engineering students CXOs in organizations Government officials Digital natives and the young generation of technology enthusiasts will find this book extremely interesting and informative Table of contents1 Introduction to Automated Personal Assistants Past Present The Future 2 Disruptive models led by digitization 3 Machine Learning and Artificial Intelligence The languages of Automation 4 Internet Of Things Industry 4 0 And Factories Of Tomorrow5 Robots6 Robotic Process Automation7 Drones8 Chatbots Voice Assistants9 Autonomous Cars10 Artificial Intelligence Automation Gone Wrong11 Blockchain The New Generation Tool for Cybersecurity12 Blockchain As A Protector of The Agents of Automation13 Summary and Conclusion14 CHAPTER WISE QUESTIONS15 GLOSSARY AGENTS OF AUTOMATIONAbout the authorDeepika Mhttp linkedin com in deepika2019Deepika is CCNA CCNP CCIE certified Computer Engineering graduate from VIT University Vellore and a Cybersecurity professional with over 4 years experience in Networking Cybersecurity from Cisco She is an MBA in General Management with specialization in Finance Marketing and Analytics Trained in R Python from the Asia School of Business Kuala Lumpur in collaboration with MIT Sloan She is a R3 Corda certified Blockchain and Distributed Ledger Technology Evangelist She is a scholarship candidate from Stanford GSB for their Entrepreneur development program Stanford IGNITE Vijay K Cuddapahhttp linkedin com in vijay kumar 0706858With master s in business management and B Sc in Computer Science is responsible for Technology Functional Development and Strategic Planning in IOT AI Analytics organizations He has 10 years experience in project development deployment and delivery Experience in multiple areas with emphasis on Analytics Machine Learning Information Technology and Consultancy related Services He is passionate about Drones and diverse

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Amazon Lex 3 AWS Lambda Function 4 Slots 5 Error Handling 6 Deploy the Bot on Facebook Messenger 7 Live Chatbot on Facebook Section 3 Creating a Chatbot Using Dialogflow API and Microsoft's Bot Framework Technical Requirements 1 Dialogflow Account 2 Creating a Bot in Dialogflow 3 Dialogflow Console 4 Integrating the Bot with Slack 5 Chatbot Using Microsoft Bot Framework 6 Publishing the Bot from Visual Studio to Azure 7 Register the Bot 8 Dialogflow v2 SDK 9 Webhooks in Dialogflow 10 Testing the Bot 11 Deploy the Chatbot in Facebook Messenger 12 Live Chatbot on Facebook 13 Deploy the Chatbot in Slack Artificial Intelligence and Machine Learning in Business Management Sandeep Kumar Panda, Vaibhay Mishra, R. Balamurali, Ahmed A. Elngar, 2021-11-04 Artificial Intelligence and Machine Learning in Business Management The focus of this book is to introduce artificial intelligence AI and machine learning ML technologies into the context of business management The book gives insights into the implementation and impact of AI and ML to business leaders managers technology developers and implementers With the maturing use of AI or ML in the field of business intelligence this book examines several projects with innovative uses of AI beyond data organization and access It follows the Predictive Modeling Toolkit for providing new insight on how to use improved AI tools in the field of business It explores cultural heritage values and risk assessments for mitigation and conservation and discusses on shore and off shore technological capabilities with spatial tools for addressing marketing and retail strategies and insurance and healthcare systems Taking a multidisciplinary approach for using AI this book provides a single comprehensive reference resource for undergraduate graduate business professionals and related disciplines 2024 Holiday Customer Service Blueprint Jelisaveta Sapardić, 2024-08-20 Did you know that customer service requests can increase by 65% during Black Friday and Cyber Monday compared to a typical day 15 This staggering surge can overwhelm even the most prepared customer support teams as they struggle to manage a flood of repetitive questions keep response times low and maintain high levels of customer satisfaction all at the same time However this surge also presents a critical opportunity to boost revenue and acquire new customers with over 87% of consumers shopping during Black Friday and 61 million people globally purchasing from Shopify powered brands 16 Drawing from our experience supporting over 300 000 businesses worldwide we understand the importance of a seamless customer experience especially for ecommerce companies and SMBs We ve developed strategies that help businesses overcome customer service challenges during peak shopping times In this ebook well share practical tips and insights from industry experts to help you manage customer demands during these critical periods Learn how to navigate and thrive during the busiest seasons with our proven advice Social Media and the Law Daxton Stewart, Daxton R. Stewart, 2017-02-10 Social media platforms like Facebook Twitter Instagram YouTube and Snapchat allow users to connect with one another and share information with the click of a mouse or a tap on a touchscreen and have become vital tools for professionals in the news and strategic communication fields But as rapidly as these services have grown in popularity their legal ramifications aren t widely understood To what extent do communicators put themselves at

risk for defamation and privacy lawsuits when they use these tools and what rights do communicators have when other users talk about them on social networks How can an entity maintain control of intellectual property issues such as posting copyrighted videos and photographs consistent with the developing law in this area How and when can journalists and publicists use these tools to do their jobs without endangering their employers or clients Including two new chapters that examine First Amendment issues and ownership of social media accounts and content Social Media and the Law brings together thirteen media law scholars to address these questions and more including current issues like copyright online impersonation anonymity cyberbullying sexting and live streaming Students and professional communicators alike need to be aware of laws relating to defamation privacy intellectual property and government regulation and this guidebook is here to help them navigate the tricky legal terrain of social media Marketing Tourism and Hospitality Richard George, 2025-04-09 This second edition of this comprehensive textbook explores the fundamental principles of marketing applied to tourism and hospitality businesses placing special emphasis on SMEs in the international tourism industry It includes examples from a wide range of destinations from emerging markets to high income countries Taking a comprehensive approach the book covers the whole spectrum of tourism and hospitality marketing including destination marketing marketing research consumer behaviour responsible tourism marketing and digital and social media marketing Practical in focus it gives students the tools techniques and underlying theory required to design and implement successful tourism marketing plans Written in an accessible and user friendly style this entire industry textbook includes case studies drawing on the author s experience and real life examples Revised and expanded throughout it covers Advances in AI robotics and automation Digital marketing electronic customer relationship management eCRM and uses of user generated content UGC New and updated content and discussion questions for self study and to use in class A new chapter on responsible tourism marketing and sustainable approaches to marketing Consumer behaviour in tourism and the effects of climate change and changes in consumer attitudes New trends in tourism and hospitality marketing New in depth real life case studies and industry insights throughout the book Along with key concepts and theory definitions key summaries and discussion questions accompanying online flashcards and PowerPoint slides for lecturers this textbook is ideal for undergraduate and postgraduate students looking for a comprehensive text with a practical orientation Critical Literacy in an AI World Kathy A. Mills, Amanda Gutierrez, 2025-12-18 Critical Literacy in an AI World is an innovative book that uses critical literary perspectives to examine generative AI It provides thought provoking insights into advancements in artificial intelligence which are increasingly entangled in human decision making across all spheres of society profoundly reshaping literacy and media practices Mills and Gutierrez analyse how these transformations affect and are affected by the evolving nature of human knowledge consciousness creativity emotion ethics and aesthetics They highlight the importance of critical literacy for understanding and even reclaiming the power dynamics operating in the social construction of the human experience within AI driven texts

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