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Daxton Stewart, Daxton R. Stewart

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Communication and Computational Technologies Sandeep Kumar, Saroj Hiranwal, S.D. Purohit, Mukesh Prasad, 2023-08-31 This book gathers selected papers presented at 5th International Conference on Communication and Computational Technologies ICCCT 2023 jointly organized by Soft Computing Research Society SCRS and Rajasthan Institute of Engineering Technology RIET Jaipur during January 28 29 2023 The book is a collection of state of the art research work in the cutting edge technologies related to the communication and intelligent systems The topics covered are algorithms and applications of intelligent systems informatics and applications and communication and control systems

Social Media and the Law Daxton Stewart, Daxton R. Stewart, 2017-02-10 Social media platforms like Facebook Twitter Instagram YouTube and Snapchat allow users to connect with one another and share information with the click of a mouse or a tap on a touchscreen and have become vital tools for professionals in the news and strategic communication fields But as rapidly as these services have grown in popularity their legal ramifications aren t widely understood To what extent do communicators put themselves at risk for defamation and privacy lawsuits when they use these tools and what rights do communicators have when other users talk about them on social networks How can an entity maintain control of intellectual property issues such as posting copyrighted videos and photographs consistent with the developing law in this area How and when can journalists and publicists use these tools to do their jobs without endangering their employers or clients Including two new chapters that examine First Amendment issues and ownership of social media accounts and content Social Media and the Law brings together thirteen media law scholars to address these questions and more including current issues like copyright online impersonation anonymity cyberbullying sexting and live streaming Students and professional communicators alike need to be aware of laws relating to defamation privacy intellectual property and government regulation and this guidebook is here to help them navigate the tricky legal terrain of social media Advanced Methodologies and Technologies in Digital Marketing and Entrepreneurship Khosrow-Pour, D.B.A., Mehdi, 2018-11-09 As businesses aim to compete internationally they must be apprised of new methods and technologies to improve their digital marketing strategy in order to remain ahead of their competition Trends in entrepreneurship that drive consumer engagement and business initiatives such as social media marketing yields customer retention and positive feedback Advanced Methodologies and Technologies in Digital Marketing and Entrepreneurship provides information on emerging trends in business innovation entrepreneurship and marketing strategies While highlighting challenges such as successful social media interactions and consumer engagement this book explores valuable information within various business environments and industries such as e commerce small and medium enterprises hospitality and tourism management and customer relationship management This book is an ideal source for students marketers social media marketers business managers public relations professionals promotional coordinators economists hospitality industry

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pandemic related restrictions eased the multinational American transportation company faced severe driver shortages and regulatory hurdles that slowed the hiring of new drivers Wait times surged prices fluctuated and customer frustration grew One of the biggest bottlenecks was due to customer support The high volume of tickets coming in across multiple channels required manual processing And therein lay their problem Even Uber couldn t keep up with all the customer support demands This resulted in slow response times inconsistent resolutions and high operational costs However their team didn t panic There was an obvious solution AI driven technologies More precisely an AI powered robotic process automation RPA system Uber quickly implemented RPA to categorize tickets and handle repetitive and time consuming customer support tasks The results Processing time for common issues dropped from days to minutes Customer satisfaction skyrocketed with faster response times Cost savings were massive with the company revenue growing from 17 to 32 billion US dollars the following year 1 Thanks to chatbots and now AI agents automating customer service is getting easier cheaper and more scalable These digital assistants can answer customer questions and automate simple tasks based on a specific set of data But only one of them can also make dynamic decisions plan actions and even learn from experiences offering unparalleled service Curious to know which one is the all around solution that is more suitable for the B2B ecosystem This ebook aims to demystify the differences between AI Agents and AI Chatbots provide their respective benefits and help businesses make the right choice according to their unique customer service requirements AI in Customer Service: Transforming Customer Experience for the Digital Age Dizzy Davidson, 2024-08-26 Are you struggling to fully understand how AI can revolutionize your customer service Are you looking for ways to enhance customer interactions and boost satisfaction Look no further AI in Customer Service Transforming Customer Experience for the Digital Age is your ultimate guide to harnessing the power of AI to elevate your customer service game This book provides a comprehensive overview of how AI technologies can be integrated into customer service operations to deliver exceptional experiences Benefits of Reading This Book Unlock the potential of AI to automate and streamline customer support Learn how to personalize customer interactions using AI driven insights Discover tools and techniques for sentiment analysis and predictive analytics Implement AI powered chatbots and virtual assistants to provide 24 7 support Enhance security with AI based fraud detection systems Expand your reach with multilingual support capabilities This book is packed with practical examples case studies and actionable strategies that will help you understand and apply AI concepts effectively Whether you re a business owner customer service manager or tech enthusiast this book offers valuable insights to stay ahead in the digital age Why This Book is a Must Read Comprehensive Coverage From chatbots to predictive analytics this book covers all essential AI applications in customer service Real World Examples to Learn from successful implementations and case studies Actionable Insights to Get practical tips and strategies to apply AI concepts in your business Future Proof Your Skills to Stay updated with the latest trends and technologies in AI Don't miss out on the opportunity to transform your customer service with AI Get your copy of AI in Customer Service

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